Modem Set-up Instruction

(Hero v6plus)

☐ <u>Automatic Installation</u>
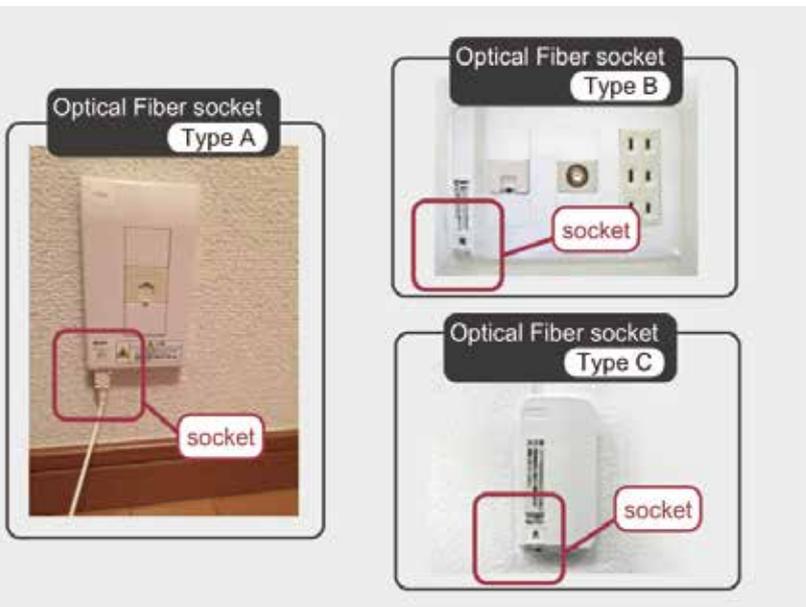
● Please make sure to plug in the NTT modem to the optical fiber jack and power cable <u>before automatic installation.</u>

☐ <u>On-site Installation</u>

● Please make sure that the NTT modem is plugged in to the optical fiber jack and the power cable, and the modem is turned on <u>after the installation is completed.</u>

Optical fiber cable

Power cable

● **No particular settings are required for IPv6 Internet connection.**

● IPv6 Internet service will usually become available within 2-3 hours to up to 6 hours after the installation. (*It may take up to 24 hours during system maintenance.)

● <u>If you want to start using the Internet before IPv6 signal is recieved, please follow the instruction for "How to setup IPv4 ID and password" on page 3.</u>

Optical Fiber socket
Type A

Optical Fiber socket
Type B

socket

Optical Fiber socket
Type C

socket

socket

Optical fiber socket type

Look for a socket for optical fiber. Insert the white fiber cable into the socket circled in red.

Modem lights status for IPv6 (Hero V6plus)

● The lights on the modem will usually turn on as follows when the Internet is available for IPv6.

● If you cannot connect to the Internet after the installation, please press restart button to restart the modem.

● "PPP" will be turned off once the IPv6 signal is sent to the modem.

NTT Modem
(ONU)

RS500MI/ RS500KI

Optical fiber cable

Power cable

① Router power — ルーター電源   NTT
② Alarm — アラーム
③ PPP — PPP
④ Phone line — ひかり電話
⑤ ACT — ACT
⑥ Registration — 登録
⑦ Initial state — 初期状態
⑧ Option — オプション

Restart
Reset

What to do when the Internet is not working

● Check the optical fiber cable and power cable are plugged into the socket and the modem properly.

● Press the restart button on the modem to restart the modem.

● If you need assistance, please call HeroNet for technical support.

HeroNet
0176-53-5136
helpdesk@heronet.ne.jp

Configuration guide for IPv4   (Optional)

No particulr settings are required before starting Internet with IPv6 connection because the connection signal for IPv6 will be automtically sent to your modem.
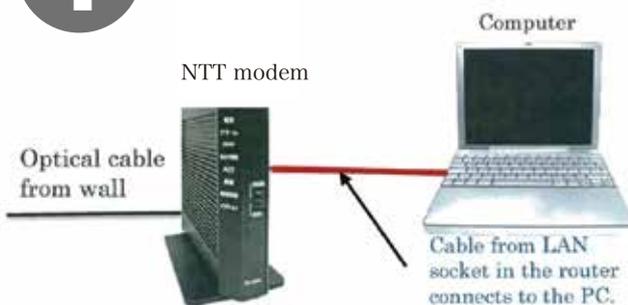
If you want to start using the Internet before the IPv6 signal comes, you can set up IPv4 connection and start using the Internet before the IPv6 signal reaches the modem.

*The modem usually receives the IPv6 signal within 2-3 hours to up to 6 hours after the installation. (It may take up to 24 hours during system maintenance.)

*Please restart the modem if you still cannot connect to the internet.

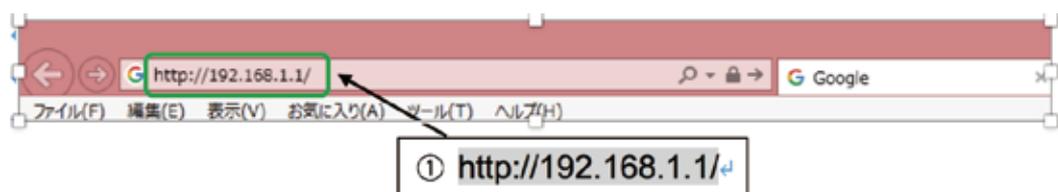*If restarting the modem does not work, please call HeroNet for technical support.

1

Computer

NTT modem

Optical cable from wall

Cable from LAN socket in the router connects to the PC.

Please plug in the NTT modem, and the modem to your computer by LAN cable.

If you don't have LAN cable, see wireless set-up instruction first and connect your PC to the NTT device wirelessly.

2

http://192.168.1.1/   🔍 ⌄ 🔒 →   G Google

ファイル(F)   編集(E)   表示(V)   お気に入り(A)   ツール(T)   ヘルプ(H)

① http://192.168.1.1/↵

Turn on the computer, open the internet browser such as Internet Explorer, Google Chrome, Firefox, Safari, and enter http://192.168.1.1/ or http://ntt.setup/ , and hit Enter.

3 Enter NTT modem's password as ②〜④ below.

機器設定用パスワードの初期設定

ヘルプ?

本製品は、第三者による不意のアクセスや設定変更を防止するため、機器設定用パスワードを入力してはじめてアクセスできるようになっています。
パスワードに使用できるのは32文字以内の半角英数字および記号です。
※本製品を設定するためのパスワードです。プロバイダから供給されるパスワードではありません。

[機器設定用パスワードの初期設定]

| パスワード | admin | ②Type "admin" |
| パスワード再入力 | admin | ③ Re-type "admin" |

設定

④ Click "設定" to save NTT device's password (admin)

Note: If you forgot the NTT modem's password, plug the power cord as you pressing the Reset（"初期化"）button at the front of the modem and wait for a few minutes.

4 The window below appears prompting for a "User Name" and "Password". ⑤~⑦

ユーザー名 — ⑤ Enter "user"

パスワード — ⑥ Enter "admin"

□ 資格情報を記憶する

OK キャンセル

⑦ Click "OK" button to login.

5 The NTT modem 's web-based setup page appears, enter "username" and "Password" which were provided by HeroNet. ⑧～⑫

設定ウィザード

設定ウィザードでは、接続に必要な最低限の設定を行います。

接続先の設定を行います。
インターネットをご利用になる場合、プロバイダから供給される情報を入力してください。

【 利用タイプの選択 】

利用タイプ　　　　　◉インターネット接続先を設定する
　　　　　　　　　　　○インターネット接続先を設定しない

【 接続先の設定 】

接続先名
接続先ユーザ名
接続パスワード

※[接続先ユーザ名]の例 xxx@xxxxxxxxx.ne.jp

設定

⑧ Make sure this one is chosen.

⑨ Type "HeroNet".

⑩ Type your HeroNet User ID.
Ex) XXXXX @ixnw.net

⑪ Enter your HeroNet Password.

⑫ Click "設定" to save setting.

6

The third green light will be on.

If all the information entered in STEP 5 is correct, green light for PPP on NTT modem will be turned on, and the Internet is now ready to use.

*NTT modem will be restarted after the alarm light turns off. Please wait until the PPP light turn
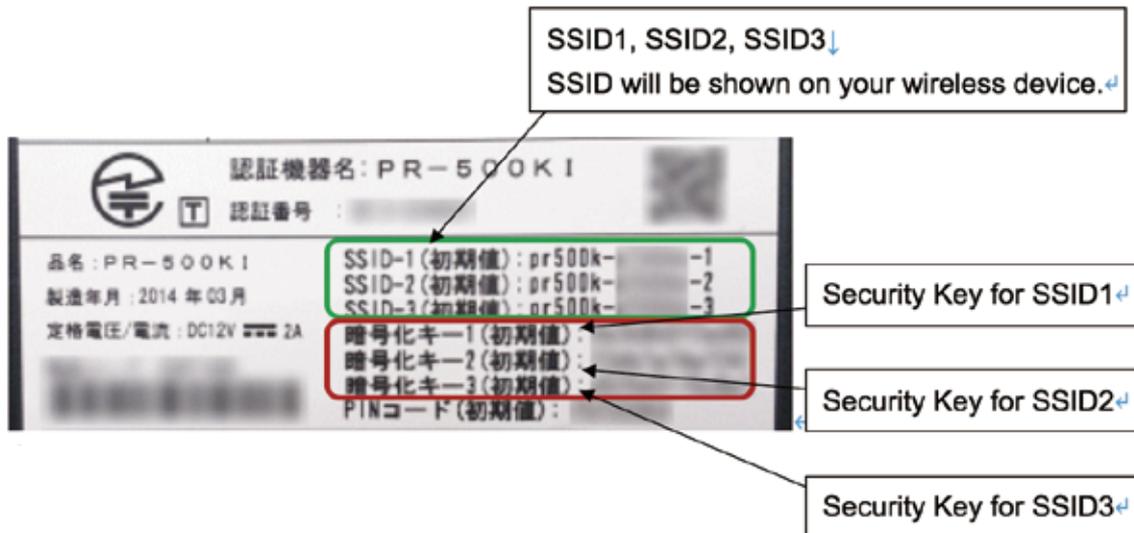
If the second red light is on, the firmware is being updated. Please wait until the PPP light turns green.

The alarm light might turn red after PPP light turns green. Please leave it on until the alarm light turns off. Please do not click anything on the setting page on the Internet browser.

How to use Wi-Fi

① Please check the information on the back of the NTT modem as below.

SSID1, SSID2, SSID3↓
SSID will be shown on your wireless device.↵

認証機器名：ＰＲ－５００ＫＩ
⊤ 認証番号：

品名：ＰＲ－５００ＫＩ
製造年月：2014 年 03 月
定格電圧/電流：DC12V ⎓ 2A

SSID-1（初期値）：pr500k- -1
SSID-2（初期値）：pr500k- -2
SSID-3（初期値）：pr500k- -3
暗号化キー1（初期値）：
暗号化キー2（初期値）：
暗号化キー3（初期値）：
PINコード（初期値）：

Security Key for SSID1↵
Security Key for SSID2↵
Security Key for SSID3↵

| SSID-1, 2 | IEEE802.11b/11g/11n | 2.4 GHz |
| SSID-3 | IEEE802.11a/11n/11ac | 5 GHz |

② Please select one of the SSID from the list on your wireless device.

③ Please enter the security key for the SSID you selected on STEP2.

④ Please open your browser and check if you can use Internet.

*If you would like to use your own Wi-Fi router, you can do so by connecting your router to the Internet gateway by Access Point (AP) mode. Please follow the manufacturer's instruction or website for more information. We cannot guarantee proper operation of your router when you connect your own router.